

# Multi-Year Accessibility Plan

2013-2018

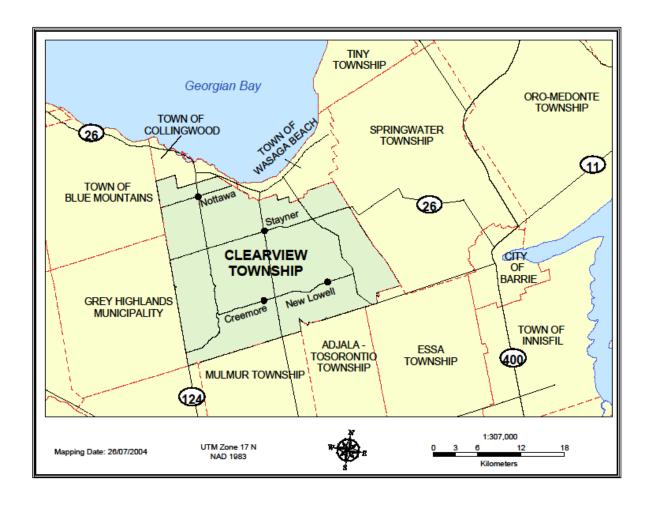
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#### **About Clearview**

Clearview Township, with a population of 15,000, stretches south from the shores of Georgian Bay, in the heartland of one of Ontario's most beautiful recreational areas. It is located 40 minutes northwest from Barrie and less than two hours north from the Greater Toronto Area; an urban, rural and agricultural community, covering 557 square kilometres of unusual and fascinating geography including the Niagara Escarpment, the Minesing Swamp and the tributaries feeding into Nottawasaga River and Nottawasaga Bay. Our community and neighboring communities (Collingwood and Wasaga Beach) have a long history of one of Ontario's favourite tourist and vacation destinations, attracting over two million visitors annually.



### **Background**

Approximately 1.85 million people in Ontario (or about 15.5% of the population) report having a disability. This statistic indicates that 1 in 7 people in Ontario have a disability (Statistics Canada, 2006). Over the next 20 years, as the population ages, this number will rise to 1 in 5 Ontarians.

In 2005, the Government of Ontario passed the *Accessibility for Ontarians with Disabilities Act, 2005* (AODA). Its goal is to make Ontario accessible by 2025. Currently, the AODA consists of five (5) standards with specific timelines for compliance across Ontario in an effort to remove barriers for people with disabilities to ensure equal opportunity for accessing goods, services, programs, facilities and employment.

People with disabilities are active participants in our communities, contributing to our local economy and accessing local goods and services. For this reason, it is important that the services and facilities of Clearview Township are accessible and welcoming for people with disabilities. Similarly, people with disabilities have the right to equal opportunities in the workforce and it is important that Clearview Township removes employment barriers to encourage and welcome people with disabilities into our workplace. Clearview Township is dedicated to providing, promoting and facilitating accessible goods, services, facilities and employment to people with disabilities and as such, has created this multi-year plan to guide continuous improvement within the Township in areas of accessibility.

#### Commitment

The Township is committed to implementing and maintaining this multi-year accessibility plan. The plan details our strategy for meeting the requirements of Ontario's accessibility legislation, the *Accessibility for Ontarians with Disabilities Act, 2005* (AODA), as well as our own initiatives.

The Human Resources manager will be the lead accessibility coordinator, working closely with the Accessibility Advisory Committee and Clearview Township leaders to ensure coordination and implementation of all accessibility initiatives.

The multi-year accessibility plan will be posted on the Township's website and will be provided in an accessible format upon request. Annual updates to the community will be provided on the progress of measures taken to improve accessibility by preparing an annual status report and posting it on the Township's website. The multi-year plan will be reviewed and updated at least once every five years in consultation with people with disabilities and the Accessibility Advisory Committee.

#### **Barrier Identification**

The intent of the Multi-Year Plan is to prevent, identify and remove barriers and obstacles that stand in the way of persons with disabilities being able to access goods, services, facilities, employment and information.

A barrier is identified as anything that prevents a person with a disability from fully participating in all aspects of society because of a disability. The traditional definition of a barrier used in context of

accessibility has been expanded to include obstacles beyond physical boundaries. There are several categories of barriers to consider such as:

- Communication Barriers: Obstacles with processing, transmitting or interpreting information. For example, print on a brochure that is too small to read or documents not available in alternative formats.
- Attitudinal Barriers: Prejudgements or assumptions that directly or indirectly discriminate.
   For example, assuming that a person with a physical disability cannot contribute any skills in a workplace.
- Technological Barriers: Occur when technology cannot, or is not, modified to support various assistive devices and/or software. For example, a website that does not provide for increased text size or contrast options.
- **Systemic Barriers**: Barriers within an organization's policies, practices and procedures that do not consider accessibility. For example, listing a driver's licence as an employment qualification for an office position may prohibit persons with visual impairments from applying.
- **Environmental Barriers**: Features, buildings or spaces that restrict or impede access. For example, a doorway that is too narrow to accommodate a person with a wheelchair.

### Legislation

### **Ontario Human Rights Code**

The **Ontario Human Rights Code** ("Code) is a provincial law that protects all Ontario residents from discrimination and harassment in specific areas including services, housing, contracts and employment.

Under the Code, every person has a right to equal treatment with respect to services, goods and facilities, without discrimination because of race, ancestry, place of origin, colour, ethnic origin, citizenship, sex, sexual orientation, age, marital status, same-sex partnership status, family status or disability. Within the Code, people with disabilities have the right to be able to access services, jobs and housing and they have the right to assume the same responsibilities and obligations as everyone else.

Moreover, employers, landlords, service providers and others have a responsibility to consider the needs of people with disabilities. This includes barrier-free or inclusive design for buildings, processes, programs and services. If system, physical structures or people's attitudes create discriminatory barriers then they must be removed or changed. Where it is possible to remove these barriers without undue hardship, then accommodations must be provided so that people with disabilities can participate fully.

The Code has primacy over all other provincial legislation including **The Ontarians with Disabilities Act**, **2001** (ODA) and **The Accessibility for Ontarians with Disabilities Act**, **2005** (AODA). The intent of the act is to resolve the situation for the person or group that has been discriminated against and to avoid further discrimination. The intent is not to punish the individual or company that has discriminated. The Ontario Human Rights Code provides for civil remedies, not criminal penalties. Individuals or companies found to have discriminated against people with

disabilities can be made to compensate a complaint or make changes in the way they conduct their affairs.

### **Accessibility for Ontarians with Disabilities Act, 2005 (AODA)**

#### **Accessible Standards for Customer Service**

(Ontario Regulation 429/07)

The Standards for Accessible Customer Service is the first standard under the AODA and has been set out in Ontario Regulation 429/07. It came into effect on January 1, 2008. Public Sector organizations, including Clearview Township, complied as of January 1, 2010. Private sector organizations were required to comply by January 1, 2012. The standard addresses business practices and training needs to provide better customer service to people with disabilities.

Clearview Township complied with this legislation by the deadline date of January 1, 2010 by implementing all the requirements.

As an ongoing commitment, Clearview Township continues to train all new staff and volunteers along with ensuring contractors and consultants, who act on behalf of the Township, are trained in accessible customer service.

## **Integrated Accessibility Standards Regulation**

(Ontario Regulation 191/11)

The Integrated Accessibility Standards (IASR) is the second group of standards under the AODA and has been set out in Ontario Regulation 191/11. It came into effect on July 1, 2011. Private and public sectors are required to identify, remove and prevent barriers in these areas. The compliance dates for the IASR requirements for the public sector (with more than 50 employees) range from 2012 to 2021.

The IASR is divided into four (4) standards and general requirements:

- General Requirements that are common across all areas
- Employment Standard
- Information and Communication Standard
- Transportation Standard
- Accessible Built Environment Standards
  - o **Design of Public Spaces** effective Dec. 12, 2012
  - o Ontario Building Code (2012 Version) to come into effect Jan.1, 2014

#### **Details regarding Accessible Built Environment Standard**

The purpose of this standard is to take first steps to prevent and remove barriers in the built environment such as buildings, roads and lighting by the year 2025. **The standard includes** new construction and extensive renovations and changes in the use of a built environment but does not include retrofits to existing buildings.

The accessibility standards for the Built Environment focus on removing barriers in two areas:

- Public Spaces; and
- Buildings

In December 2012, the Integrated Accessibility Standards Regulation was expanded to include accessibility standards for the **Design of Public Spaces**. The standard for the design of public spaces **only applies to new construction and major changes to existing features** and covers:

- Trails
- Beach access routes
- Boardwalks and ramps
- Outdoor public use eating areas
- Outdoor play spaces
- Exterior paths of travel (e.g. sidewalks, walkways, ramps, stairs, etc.)
- Available parking spaces
- Obtaining services service counters, queuing guides, waiting areas
- Maintenance of public spaces

Enhancements to accessibility in buildings will happen at a later date through Ontario's Building Code, which governs new construction and renovations in buildings.

#### **Ontario Building Code**

Barrier free design requirements have been part of Ontario's Building Code since 1975. As part of achieving Ontario's goal of an accessible Ontario by 2025, Ontario is working to create a Building Code that demonstrates leadership in barrier-free design and is responsive to the needs and concerns of all its stakeholders.

A new edition of the Building Code is generally made every five years following the publication of the model National Building Code. The Ontario government has recently released the 2012 edition of the Building Code, which will come into effect January 1, 2014. It is expected that any potential changes to barrier-free requirements will be made through interim amendments to the 2012 Building Code. Consultation with the public is currently in effect focusing on potential updates and changes to current code requirements.

### Clearview Township Accessibility Advisory Committee (AAC)

Under the Ontarians with Disabilities Act, 2001, municipalities with a population in excess of 10,000 were mandated to establish an Accessibility Advisory Committee.

The Clearview Accessibility Advisory Committee is comprised of five (5) members, with one being a member of Council and the majority of the remaining four members, being persons with disabilities. Additionally, there are two (2) staff liaisons (Human Resources and Building Department). Other ad hoc staff liaisons may be invited to attend specific meetings depending on the nature of agenda items to be discussed.

The AAC meets once every three months, with additional meetings called by the Chair as required for review of particular plans, drawings and any other accessibility related matters that are time sensitive.

#### The mandate of the Accessibility Advisory Committee is:

- Work with Township staff in the development and maintenance of the Clearview Accessibility multi-year plan.
- Advocate on behalf of persons with disabilities through the promotion of public awareness and understanding the needs of disabled persons.
- Support the development and implementation of programs, policies and by-laws which promote and create a barrier-free community.
- Make recommendations to Council on strategies and policies to ensure that existing barriers are eliminated, and that no new barriers will be created.
- Identify any potential funding opportunities to assist Clearview in becoming barrier-free.
- Assess the status of Township owned and/or operated building, facilities and public areas and make recommendations that would enhance the needs of disabled persons.
- Respond to relevant accessibility issues as raised by individuals or community groups.
- Provide a forum for discussion and coordination of accessibility issues with other community groups and agencies.

## **Customer Service Standard compliance**

Clearview Township has met the requirements under the **Accessible Customer Service Standard.** The following summary provides an overview of compliance to date:

Requirement	Compliance Date	Status
Policies  • Develop and implement Accessible Customer Service Policies, Procedures and Practices.	January 1, 2010	Completed:  Accessible Customer Service Policy, Nov. 9, 2009
Customer Service  ● Provide Accessible Customer Service training to applicable individuals per the legislation.	January 1, 2010	Completed for current personnel.  Township continues to train new hires and will continue to arrange refresher training periodically to exiting staff.
Emergency procedures, plans or public safety information  • Make emergency procedures, plans and public safety information, available to the public in an accessible format or with appropriate communication supports, upon request.	January 1, 2012	Completed
<ul> <li>Workplace emergency response information</li> <li>Employers shall provide individualized workplace emergency response information to employees with a disability if the disability is such that the individualized information is necessary and the employer is aware of the need for accommodation due to disability.         <ul> <li>This information shall be provided as soon as practicable after the employer becomes aware of the need for accommodation.</li> <li>The employer shall review this information when the employee moves to a different location, overall accessibility needs or plans are reviewed and when the employer reviews its general emergency response policies.</li> <li>If the person with a disability requires assistance, with the employee's consent, the employer can provide this information to a designated person to provide the necessary assistance.</li> </ul> </li> </ul>	January 1, 2012	Completed

# Clearview's additional accomplishments to-date:

2005-2012	Accessibility Audits were completed for the following areas:
	Creemore medical building Sunnidale Hall Station on the Green Stayner Pool Stayner Curling Arena Gowan Park Stayner Arena, Community Centre and Park Creemore Library Creemore Arena Avening Hall Duntroon Hall New Lowell Park Stayner Library Brentwood Hall Dunedin Hall Nottawa Hall
	As a result of the audits above, several improvements have been made to remove barriers and to improve accessibility at these locations. These include:  Renovation at Stayner Curling Arena washroom facilities resulting in full accessibility compliance.  Repair of sidewalk access to Creemore Arena  Accessibility improvements in washrooms at Stayner Pool  Doors to washrooms and hallways have been painted in contrasting colours at Stayner Arena and Hall  Accessibility improvements for washrooms completed at Creemore Library and Stayner Library  Entry door accessibility improvements completed at Stayner Library and Creemore Library  Doors have been painted in contrasting colours at Creemore Library
2011	Recreation and Leisure Guide improvements:  Identification of accessible municipal recreation and community facilities in the Recreation and Leisure Guides and on the municipal website.
2011	Acquisition of new accessible library material:     Acquisition of large print reading material, audio visual resources and e-books for loan at no cost was continued by Library Services. Access to other materials through Inter-Library Loan services was improved.

	25% of the collection budget is set aside for accessible materials and includes CDs, Talking Books, Playaway Books, Large Print Books, DVDs, e-books, and other electronic resources. Received 100 Talking Books from CNIB
2011	Repair of tripping hazards:  onumber 30 tripping hazards were repaired across the municipality by public works following an assessment of municipal sidewalks and completion of a list of possible hazards.
2011	<ul> <li>Disability registry for emergency services:</li> <li>The Disability Registry for Fire and Emergency Services for people with disabilities was made available to provide valuable information that can be used by first responders. Over 30 residents registered for the service in 2011. The registry continues to be updated and maintained to-date.</li> </ul>

## **New Accessibility Initiatives and Compliance Timelines**

Clearview Township will commit to the following timelines and strategies for further Accessibility improvements for the years 2013 – 2018:

# **Accessibility Requirements for 2013**

Clearview Township has met the following requirements of the Integrated Accessibility Standards, Regulation 191/11 that had a January 1, 2013 compliance deadline (relevant section numbers are provided in brackets).

Requirements and Status	Status/Action	Responsibility LEAD
Comorol		
Establishment of accessibility policies (s.3)  • Develop, implement and maintain policies governing how the Township achieves or will achieve accessibility.  • Include a statement of organizational commitment to meet the accessibility needs of people with disabilities.  • Prepare one or more policy document and make them available to the public and in accessible format upon request.  .	Corporate Accessibility Policy completed	H.R.

Requirements and Status	Status/Action	Responsibility LEAD
Accessibility Plans (s.4)  • Establish, implement, maintain and document a multi- year accessibility plan outlining the Township's strategy to prevent barriers and meet requirements of Regulation 191/11, IASR.  • Review and update the multi-year accessibility plan once every five years in consultation with people with disabilities and the Accessibility Advisory Committee.  • Post the plans on the website and provide in accessible format upon request.  • Prepare an annual status report of progress and post on the website and provide in an accessible format upon request.	Multi-year plan Complete	H.R.
Procuring or acquiring of goods, services or facilities (s.5)  • Incorporate accessibility criteria and features when procuring or acquiring goods, services or facilities except where impracticable to do so.  • If impracticable, provide an explanation upon request.	In compliance  – procedure to be formalized	H.R. Finance & Clerk Department
Self Service Kiosks (s.6)  Incorporate accessibility features when designing, procuring or acquiring self-service kiosks.  Have regard to the accessibility for people with disabilities when designing, procuring or acquiring self-service kiosks.  Status: No kiosks at Clearview Townships.	No action required	
Public Libraries (s.19)  Public Libraries provide access to accessible formats where they exist.  Library boards shall make information about the availability of accessible materials publicly available and shall provide the information in an accessible format or with appropriate communication supports, upon request.  Library boards may provide accessible formats for archival materials, special collection, rare books and donations.	In compliance	Library
None Employment		

Requirements and Status	Status/Action	Responsibility LEAD
Transportation		
Not applicable to Clearview Township. The Township does not operate any conventional or specialized transportation services.	No action required	
Built Environment		
Development / Redevelopment of Ontario Building Code Accessibility Design Guidelines  Implement accessibility design criteria for Township facilities that would apply to capital projects and developments where applicable through the site plan process.  The provincial accessible built environment standard as incorporated into the Ontario Building Code, will be monitored regarding implications for future Township building projects and revisions.	Internal Initiative to commence 2013	Planning Building Public Works

Clearview Township will meet the following requirements of the Integrated Accessibility Standards, Regulation 191/11 that have a Jan. 1, 2014 compliance deadline (the relevant section numbers are provided in brackets).

Requirements and Status	Status /Action	Responsibility LEAD
General		
Accessibility Plans (s.4)     Prepare an annual status report of progress and post on the website and provide in an accessible format upon request.		H.R. / AAC
Training (s.7)  • Provide training on the requirements of this accessibility standard and the Human Rights Code, as it pertains to people with disabilities, employees, volunteers, policy developers and all others who provide goods, services and facilities on behalf of the organization.	In progress	H.R.
Information and Communication		

Requirements and Status	Status /Action	Responsibility LEAD
Feedback (s.11)  • Ensure feedback processes have accessible formats and supports available.  • Notify public on availability of accessible formats and communication supports.  Status: Need to improve process and web	In progress	Information Technology
communication		
Accessible Website and Web Content (s.14)  • Internet sites conform to WCAG2.0 at Level A (new internet sites and content other than captions (live) and audio descriptions (pre-recorded).	In progress	Information Technology
Employment		
Recruitment, General (s. 22)  • Notify employees and the public about the availability of accommodation for applicants with a disability in the Township's recruitment process.	In progress	H.R.
Status: In compliance Procedure to be formalized		
Recruitment, Assessment and Selection process (s.23)  • Notify applicants when selected for assessment or selection process, that accommodations are available upon request.  • If selected applicant requests an accommodation, the Township shall consult with applicant and provide/arrange for provision of suitable accommodation that takes into account the applicant's needs due to a disability.	In progress	H.R.
Notice to successful applicants (s.24)  Notify successful applicant of policies for accommodating employees with disabilities, when making offers.	In progress	H.R.
Informing Employees of Supports (s.25)  • Inform employees of policies used to support employees with disabilities.  • Provide this information to new employees as soon as practicable.	In progress	H.R.
Accessible formats and communication supports for employees (s.26)	In progress	H.R. / I.T.

Requirements and Status	Status /Action	Responsibility LEAD
<ul> <li>Consult with employees to provide/arrange the provision of accessible formats and communication supports for information needed to perform the employee's job and for information that is generally available to employees in the workplace, upon request.</li> <li>Consult with employee making the request to determining the suitability of the accessible format or communication support.</li> </ul>		
Documented individual accommodation plans (s. 28)		
Develop and have in place a written process for the development of documented individual accommodation plans for employees with disabilities.	In progress	H.R.
Return to Work process (s. 29)  • Develop a return to work process for employees who have been absent from work due to a disability and require disability-related accommodations in order to return to work and shall document the process.	In progress	H.R.
Performance Management (s.30)  • Take into account the accessibility needs of employees with disabilities when using performance management process.	In progress	H.R.
<ul> <li>Career Development and advancement (s.31)</li> <li>Take into account the accessibility needs of employees with disabilities when using career development and advancement processes.</li> </ul>	In process	H.R.
Redeployment (s.32)  • Take into account the accessibility needs of employees with disabilities when redeploying employees with disabilities.	In progress	H.R.
Transportation		
Not applicable to Clearview Township. The Township does not operate any conventional or specialized transportation services.	No action required	
Built Environment		
Development / Redevelopment of Ontario Building Code Accessibility Design Guidelines  • Implement accessibility design criteria for Township facilities that would apply to capital projects and		H.R. Building Public Works Planning

Requirements and Status	Status /Action	Responsibility LEAD
developments where applicable through the site plan process.  • The provincial accessible built environment standard as incorporated into the Ontario Building Code, will be monitored regarding implications for future Township building projects and revisions		

Clearview Township will meet the following requirements of the Integrated Accessibility Standards, Regulation 191/11 that have a Jan. 1, 2015 compliance deadline (relevant section numbers are provided in brackets).

Accessibility Plans (s.4)  • Prepare an annual status report of progress and post on the website and provide in an accessible format upon request.  Information and Communication  Accessible formats and communication supports for people with disabilities (s.12)  • Upon request, provide accessible formats and communication supports in a timely manner that takes into account the person's disability.  • Do not charge more than the regular cost charged to any other person.  • Notify the public about the availability of accessible formats and communication supports.  • Consult with the person making the request in determining the suitability of an accessible format or communication support.	Requirements and Status	Status/Action	Responsibility LEAD
Prepare an annual status report of progress and post on the website and provide in an accessible format upon request.    Information and Communication			
Prepare an annual status report of progress and post on the website and provide in an accessible format upon request.  Information and Communication  Accessible formats and communication supports for people with disabilities (s.12)      Upon request, provide accessible formats and communication supports in a timely manner that takes into account the person's disability.      Do not charge more than the regular cost charged to any other person.      Notify the public about the availability of accessible formats and communication supports.      Consult with the person making the request in determining the suitability of an accessible format or      H.R. / AAC  H.R. / AAC			
Accessible formats and communication supports for people with disabilities (s.12)  • Upon request, provide accessible formats and communication supports in a timely manner that takes into account the person's disability.  • Do not charge more than the regular cost charged to any other person.  • Notify the public about the availability of accessible formats and communication supports.  • Consult with the person making the request in determining the suitability of an accessible format or	Prepare an annual status report of progress and post on the website and provide in an accessible format upon		H.R. / AAC
Accessible formats and communication supports for people with disabilities (s.12)  • Upon request, provide accessible formats and communication supports in a timely manner that takes into account the person's disability.  • Do not charge more than the regular cost charged to any other person.  • Notify the public about the availability of accessible formats and communication supports.  • Consult with the person making the request in determining the suitability of an accessible format or			
<ul> <li>for people with disabilities (s.12)</li> <li>Upon request, provide accessible formats and communication supports in a timely manner that takes into account the person's disability.</li> <li>Do not charge more than the regular cost charged to any other person.</li> <li>Notify the public about the availability of accessible formats and communication supports.</li> <li>Consult with the person making the request in determining the suitability of an accessible format or</li> </ul>			
Employment	<ul> <li>for people with disabilities (s.12)</li> <li>Upon request, provide accessible formats and communication supports in a timely manner that takes into account the person's disability.</li> <li>Do not charge more than the regular cost charged to any other person.</li> <li>Notify the public about the availability of accessible formats and communication supports.</li> <li>Consult with the person making the request in determining the suitability of an accessible format or communication support.</li> </ul>	In progress	Clerk's Dept.

Requirements and Status	Status/Action	Responsibility LEAD
There are no 2015 requirements	No action	
	required	
Transportation		
Not applicable to Clearview Township.	No action	
The Township does not operate any conventional or	required	
specialized transportation services.		
Built Environment		
Development / Redevelopment of Ontario Building		H.R.
Code Accessibility Design Guidelines		Building
Implement accessibility design criteria for Township		Public Works
facilities that would apply to capital projects and		Planning
developments where applicable through the site plan process.		Recreation
• The provincial accessible built environment standard as		
incorporated into the Ontario Building Code, will be		
monitored regarding implications for future Township		
building projects and revisions		

Clearview Township will meet the following requirements of the Integrated Accessibility Standards, Regulation 191/11 that have a Jan. 1, 2016 compliance deadline (relevant section numbers are provided in brackets).

Requirements and Status	Status/Action	Responsibility LEAD
General		
Accessibility Plans (s.4)     Prepare an annual status report of progress and post on the website and provide in an accessible format upon request.		H.R. / AAC
Information and Communication		
There are no 2016 requirements		
Employment		

Requirements and Status	Status/Action	Responsibility LEAD
There are no 2016 requirements		
Transportation		
Not applicable to Clearview Township. The Township does not operate any conventional or specialized transportation services.	No action required	
Built Environment		
Development / Redevelopment of Ontario Building Code Accessibility Design Guidelines  • Implement accessibility design criteria for Township facilities that would apply to capital projects and developments where applicable through the site plan process.  • The provincial accessible built environment standard as incorporated into the Ontario Building Code, will be monitored regarding implications for future Township building projects and revisions		H.R. Building Public Works Planning
Design of Public Spaces  The requirements mandated under the Design of Public Spaces Standards apply to newly constructed and redeveloped elements of public spaces AFTER December 2012.		
Trails (s.80.6)  • Ensure compliance with the technical requirements mandated under Section 80.9  Does not apply to trails solely intended for cross-country skiing, mountain-biking or the use of motorized snow vehicles or offroad vehicles, wilderness trails, back-country trails and portage routes.		Public Works, Planning & Building
Beach access routes (s.80.7) • Ensure compliance with technical requirements mandated under section 80.10. Includes permanent and temporary routes and temporary routes that are established through the use of manufactured goods, which can be removed for the winter months.		Public Works, Planning & Building
<ul> <li>Consultation, Recreation Trails (s.80.8)</li> <li>Ensure compliance with technical features mandated under section 80.12 and 80.13.</li> <li>Consult with the public persons with disabilities and the Accessibility Advisory Committee with respect to matters pertaining to the slope of the trail, need for and location of ramps, the need for, location and design of rest areas, passing</li> </ul>		Public Works, Planning & Building

Requirements and Status	Status/Action	Responsibility LEAD
areas, viewing areas, amenities on the trail and any other pertinent features as per section 80.8 (1)		
Boardwalks and Ramps (s.80.12)  • Where a recreational trail or beach access route is equipped with a boardwalk or ramp, the boardwalk or ramp must meet technical requirements mandated under section 80.12 and 80.13.		Public Works, Planning & Building
Outdoor public eating areas (s.80.16 and 80.17)  • Applies to public eating areas such as in public parks. Public eating areas must comply with requirements that 20 percent of tables must be accessible to persons using mobility aids and the ground surface leading to and under tables must be firm and stable. Tables must have clear ground space around them.		Public Works, Planning & Building
<ul> <li>Outdoor play spaces (s.80.18)</li> <li>Must meet the technical requirements mandated under section 80.20.</li> <li>Applies to areas that include play equipment, such as swings, or features such as logs, rocks, sand or water, where the equipment or features are designed and placed to provide play opportunities and experiences for children and caregivers.</li> <li>Must consult with the public, persons with disabilities and the Accessibility Advisory Committee on the needs of children and caregivers with various disabilities.</li> </ul>		Public Works, Planning & Building
Exterior paths of travel (sidewalks or walkways, ramps, stairs, curb ramps, depressed curbs, accessible pedestrian signals, rest areas) (s.80.21 to 80.31)  • Must meet technical requirements mandated under section 80.21 to 80.31.  • Applies to sidewalks and walkways designed and constructed for pedestrian travel sand intended to serve a functional not recreational purpose.  • Must consult with the public, persons with disabilities and the Accessibility Advisory Committee regarding the design and placement of rest areas along an exterior path of travel.		Public Works, Planning & Building
Accessible Parking (s. 80.32 to 80.39)  • Off-Street Parking: must meet the minimum number of accessible parking spaces based on criteria identified under Section 80.36.  - Must provide two (2) types of parking spaces for use of persons with disabilities:  1) Type A – wider with minimum widths of 3,400 mm and signage that identifies the spaces as "van accessible"		Public Works, Planning & Building

Requirements and Status	Status/Action	Responsibility LEAD
<ol> <li>Type B – standard space with minimum width of 2,400 mm.</li> </ol>		
<ul> <li>Access aisles must be provided for all parking spaces.</li> </ul>		
Accessible parking must be clearly identified as per section		
80.37.		
• On-Street Parking: must consult with the public, persons		
with disabilities and the Accessibility Advisory committee on the need, location and design of accessible on-street parking		
spaces.		
Obtaining Services - service counters, fixed queuing		Public Works,
guides and waiting areas (s. 80.40 to 80.43)		Planning &
Must meet the requirements mandated under Sections 80.40		Building
to 80.43.		Departments
Maintain the accessible parts of public spaces		Public Works,
Ensure that procedures for preventative and emergency		Planning &
maintenance of accessible elements in public spaces and		Building
procedures for dealing with temporary disruptions when		_
accessible elements are not in working order, are in place.		

Clearview Township will meet the following requirements for 2017:

Initiative	Status	Responsibility LEAD
Accessibility Plans (s.4)  • Prepare an annual status report of progress and post on the website and provide in an accessible format upon request.		H.R. / AAC
Built Environment		
Development / Redevelopment of Ontario Building Code Accessibility Design Guidelines  • Implement accessibility design criteria for Township facilities that would apply to capital projects and developments where applicable through the site plan process.		H.R. Building Public Works Planning Recreation

The provincial accessible built environment standard as	
incorporated into the Ontario Building Code, will be	
monitored regarding implications for future Township	
building projects and revisions	I

Clearview Township will meet the following requirements for 2018:

Initiative	Status	Responsibility LEAD
Accessibility Plans (s.4)  • Prepare an annual status report of progress and post on the website and provide in an accessible format upon request.		H.R. / AAC
Built Environment		
<ul> <li>Development / Redevelopment of Ontario Building Code Accessibility Design Guidelines</li> <li>Implement accessibility design criteria for Township facilities that would apply to capital projects and developments where applicable through the site plan process.</li> <li>The provincial accessible built environment standard as incorporated into the Ontario Building Code, will be monitored regarding implications for future Township building projects and revisions</li> </ul>		H.R. Building Public Works Planning Recreation

#### **Contact Us**

The next five years will be an exciting time for improvements to the accessibility of Clearview Township, where more and more improvements will be introduced and barriers to accessibility removed. As we make these improvements and seek the solutions to some problems that persons with disabilities living in or visiting Clearview Township continue to face, we want the community to help us. Members of the public are encouraged to make comments on how we can further enhance the accessibility of Clearview Township programs, services and facilities beyond 2018.

Please contact the Township to express your accessibility related comments to:

Pavlina Thompson, Manager, Human Resources

Email: pthompson@clearview.ca

**Telephone:** 705-428-6230 x. 255