

## **FOR IMMEDIATE RELEASE**

### **Reminder: Waste collection schedule changes take effect week of December 4 for households in Zone 2**

**Midhurst/December 1, 2023** – Residents are reminded to check the Simcoe County Collects app, visit [simcoe.ca/collectionschange](https://simcoe.ca/collectionschange), or check other direct communications provided as the County's curbside waste collection schedule adjusts to new Zones starting the week of December 4, 2023.

Households in Zone 2 only skip a garbage collection week during the week of December 4, and receive two consecutive weeks of recycling collection. There are no impacts to households in Zone 1, and waste collection days of the week stay the same.

The best way to find out if your household is impacted is to download or check the Simcoe County Collects app. Alerts will be sent to all app subscribers throughout the week.

#### **Adjusted Zone 2 Schedule:**

- Week of November 27 – Recycling and Organics Collection
  - Week of December 4 – Recycling and Organics Collection
  - Week of December 11 – Garbage and Organics Collection (one additional untagged garbage bag permitted)
  - Week of December 18 – Recycling and Organics Collection
  - Week of December 25 – Garbage and Organics Collection
- New bi-weekly rotation of cart set out for Zone 2 continues on this schedule/pattern...

*Reminder: No change to Zone 1 schedules/rotations, and all collection days of the week stay the same.*

#### **How do you determine your Zone?**

- **The Simcoe County Collects app is updated with new zone information.** The App is a helpful and convenient tool for all County of Simcoe Waste programs. App reminders and notifications will also be sent during your collection week. Simply download the app and enter your address and you will receive your upcoming schedule indicating what carts to put out on which dates
- All known addresses in Zone 2 received a direct mailer in early November notifying them of the collection week rotation (note that mailers may have been sent to your landlord if you rent/lease)
- The County's Waste Collection Calendar was mailed in November to all County households and includes the new Zone information
- Visit [simcoe.ca/collectionschange](https://simcoe.ca/collectionschange) to view our static map or view our interactive GIS mapping system
- Contact the County at [service@simcoe.ca](mailto:service@simcoe.ca) or 1-800-263-3199

#### **Helpful Tip:**

Households may wish to place out all three carts (2 feet apart from each other) during the week of December 4. Our collection vehicles will collect only the correct carts for your Zone that week; this will assist residents in identifying their proper rotation going forward. Organics carts will continue to be collected weekly; however, residents in Zone 2 will notice that their recycling and garbage carts will switch weeks moving forward.

### **Why is this change in schedule necessary for some households?**

With the Ontario Government's implementation NEW Producer Responsibility legislation, Circular Materials Ontario (CMO), the organization acting on behalf of producers to set up the new blue cart collection system in Simcoe County, has contracted their own transfer facility to transfer blue cart recycling material only. This means that the County's cart collection trucks will be required to visit two different drop off/transfer locations, one for recycling (managed by CMO) and one for organics (managed by the County). To avoid larger impacts to collections cycles, the County has introduced new zones and altered the cart collection set out rotation for Zone 2 households (as noted above). Moving to standardized Zones will also provide greater consistency for residents and streamlined communications for all waste collection programs.

If you have questions about this change, email our Service Simcoe Contact Centre at [service@simcoe.ca](mailto:service@simcoe.ca) or call on 1-800-263-3199. We encourage residents to take advantage of our Simcoe County Collects app to have access to a personalized collection calendar and waste notifications.

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**Andrea Walasek**  
**Public Relations Consultant**  
County of Simcoe, Service Simcoe Department  
249-535-3511 (mobile)  
[Andrea.Walasek@simcoe.ca](mailto:Andrea.Walasek@simcoe.ca)

**Collin Matanowitsch**  
**Manager, Public Relations**  
County of Simcoe, Service Simcoe Department  
705-734-8386 (mobile)  
[Collin.Matanowitsch@simcoe.ca](mailto:Collin.Matanowitsch@simcoe.ca)